

PATIENT REGISTRATION FORM

Please complete it thoroughly and accurately. All fields in asterisk (*) are REQUIRED. Any paperwork that is incompleted may cause delays in registration and response time and a registration representative may ask you to redo the registration.

TODAY DATE	AVC RE	P			FAX	X: 602-767-5063
Services Needed (Please check)* □PCP □Endocrinology	□Podiatry □0	Cardiology 🗆	Psychology	□Psychiatrist	□Pain Management	□Nephrology
PATIENT INFORMATION						
Last Name*:		First Na	ame*:		Mi	ddle Initial*:
Community/Home Address*:					APT/RM	I #*:
City*:	Si	tate*:	Z	Cip*:	Date of Birth	1*:
Home Phone #*:		Cell Phone #	·		Social Sec. #:	
Community Name (If not home address)	*:					
Community Manager*:				Contact #*:		
Community E-mail*:				Fax #:		
Do you have a legal POA? □Yes □No Please attach POA's documents to our offi	ice for record.		decision?	volved in my me (Check all that ap		tatus* (check one): ☐ Divorced ☐ Widowed
POA Name:			□F	POA	Living Sta	atus? □ Independent
POA Address:				Community Manager/staff		Assisted Memory
POA Phone #:				Caregiver Legal		Private Home
Please attach POA's documents to our offic	e for record.			8		
Do Not Resuscitate (DNR): □Yes □No Living Will: □Yes □No Please attach documents to our office for record.						
List people to be contacted prior to medi	cal visit here:*					
Gender: □Male □Female Pref	ference Language	: □English	□Spanish	SMS M	essages: Yes	lo
INCASE OF EMERGENCY						
Full Name *:			I	Relationship*:		
Phone #*:		E-mail #*	:			
PREFERRED PHARMACY*						
Pharmacy Name*:		Cross Stre	eet: Patient*:			
PREFERRED HOME HEALTH (If	apply)					
Preferred Home Health:				Pho	ne #:	
Admission to hospital or SNF in the last	30 days? □ Ye	es 🗆 No				



ACTIVE VITAL CARE	REGISTRATION FORM
If YES, Which Hospital/SNF?	Discharge Date:
Address:	
INSURANCE INFORMATION	
We MUST be made the primary care physician (PCP) on fil the insurance company and provide us the reference number and	e with your insurance company BEFORE SEEN . In order to change your PCP, simply call deffective date for the change.
PRIMARY INSURANCE	SECONDARY INSURANCE
Insurance Name*:	Insurance Name*:
Policy/Subscriber ID #*:	Policy/Subscriber ID #*:
Group #*:	Group #*:
Address:	
Main Policy Holder*:	
Relationship to Patient:	Relationship to Patient:
MEDICARE # (If applicable):	
RESPONSIBLE PARTY (If different from patient)	
Person Responsible for the bill*:	Relationship to Patient:
Address:	
	E-mail #*:
ATTESTATION: The ABOVE information is true to the berphysician. I understand that I am financially responsible for	st of my knowledge. I authorize my insurance benefit to be paid directly to the AVC's rany balance if my insurance does not pay.
Signature:	Date:
HEALTH INSURANCE PORTABILITY AND ACCO	OUNTABILITY ACT (HIPAA)
AUTHORIZATION TO RELEASE MEDICAL INFORMA	TION TO FAMILY MEMBER(S), GUARDIAN, AND OTHERS.
I hereby authorize medical providers and personnel of AVC to operson(s) below who you give us permission to communicate y	discuss and /or release my protected health information with: (Please list the names (s) of the your health information. If the patient is a minor, each parent or guardian needs to be listed.)
Full Name:	Relationship:
Phone #*: E-m	nail #*:
Full Name:	Relationship:
Phone #*: E-m	
AVC has relied on the use or disclosure of the protected health is may be subjected to re-disclosure by the recipient and may no let this authorization. By signing here, I consent to AVC to release	
Patient/Personal Representative Name:	Date:
Patient/Personal Representative Sign:	Date:



NEW PATIENT HEALTH INFORMATION-Please attach more documents if needed.

Name:			_ Date of Birth:	Today Date:
Include name, strength, nu	ON (Prescription, over the countember of pills, frequency.		E	xample: Ibuprofen, 200mg, 2 tablets, 2 times a day
3				
4				
	INTOLERANCES (Include m h did not work for you. Example ure)			DRY (List any implants you may have had, such as pins, aker, augmentations, etc.)
1	Reaction:		1	Date/Year:
2	Reaction:		2	Date/Year:
HOSPITALIZATIONS (I	List the name of the hospital, rea	son and duration of	f stay)	
Hospital Name + Reason:_				# of Days: Date:
PAST MEDICAL HISTO	ORY (Previous health problems	s, check if apply)	SOCIAL HISTOI	RY
☐ Diabetes ☐ Stroke/Heart Disease ☐ High Cholesterol ☐ Other	☐ High Blood Pressure ☐ Alzheimer/Dementia ☐	☐ Asthma ☐ Seizures ☐Mental Illness		# of Days: Date: # of Days: Date:
GENERAL HEALTH	HISTORY			
Last Colonoscopy: Last Dental Exam: Last Eye Exam: Last Physical Exam Last Mammogram (Wom	Date: Date: Date: Date: Denter Only) Date:		Last Test for Hidde Last ECHO: Last EKG: Last Foot Exam:	Date: Date: Date:
VACCINE HISTORY				
Last Tetanus: Date:	Di	d the Tetanus vac	cine include Whoop	ing Cough/Pertussis: □YES □NO
Last Pneumovax:	Date:		Last Prevnar 13:	Date:
Last Flu Vaccine:	Date:		Last TB Test:	Date:
Last Shingles Vaccine:	Date:		Last 3 Covid-19	Date:



AUTHORIZATION TO RELEASE MEDICAL INFORMATION				
(Medical Department)				
	MEL	DICAL RECORD REQUEST FORM		
In accordance with the Health Insurance Portability & Accountability Act of 1996 (HIPAA), AVC will keep all of your health information confidential.				
Patient Name*:		Phone #:	Date of Birth	*:
Address:				
Ι,		hereby authorize to release my m	edical records to AVC phy	ysicians for other medial
(Patient Name	Legal Representative)	and health care providers listed be	elow.	
(Nan	ne of facility)			
			Date Request:	· · · · · · · · · · · · · · · · · · ·
(Add	ress of facility)			
		AVC		
	2375 East Ca	nmelback Road, Suite 600, Phoenix AZ 8	5016	
Office Phone #: 602-767-506	2 Medical	Department Fax #: 602-767-5063	E-mail:	
☐ Progress Notes	☐ Lab Reports	☐ Imaging Reports	☐ Pathology Repor	ts
☐ Discharge Summary	☐ Other, (please speci	fy)		
This information will be used f	for the purpose of, (please c	heck):		
Legal Reason □	Insurance □	Workman's Compensation		Personal Use □
Continue Care with Primary Car	e Physician	Continue care with Specialist I		Other
I, the undersigned, have authorized the facility noted above to disclose such information as herein contained. I understand that when this information is used or disclosed pursuant to this authorization, it may be subject to re-disclosure by the recipient and may no longer be protected by federal or state law, I hereby release and hold harmless the above named facility and its parent company from all liability and damages resulting from the lawful release of my Protected Health Information.				
My signature below indicates that	at I authorize medical records	s to be released to AVC.		
Patient's Signature*:			Date*:	



FINANCIAL POLICY

(Billing Department)

Thank you for choosing AVC for your care. Please read carefully and sign below. This policy has been put in place to ensure that financial payments due are covered to allow us to continue to provide quality medical care for our patients. It is important that we work together to assure that payment for services is as simple as straightforward as possible. I UNDERSTAND I AM FINANCIALLY RESPONSIBLE FOR ANY AMOUNTS NOT COVERED BY MY HEALTH INSURANCE.

- 1. I understand that if I do not have a referral (specialist), **do not** have my updated insurance card on file, do not pay for co-payment, deductible, and/or coinsurance that my appointment may be rescheduled until I can provide the required documents or payment.
- 2. I understand I am financially responsible for any copayment, deductibles, coinsurance and all charges, which are not covered by my insurance. I understand that verification of coverage is not a guarantee of payment of benefits. My insurance company determines benefit payments. I understand I will be responsible for the portion not covered by my insurance. I understand I am responsible for knowing my financial responsibility for all visits, tests and procedures.
- 3. Your insurance plan MAY OR MAY NOT cover routine preventative services (Annual Wellness/Physical Exam) and I understand that I am responsible for my balance if the insurance doesn't pay for Annual Wellness/Physical Exam Visit.
- 4. I understand that if I am unable to attend my scheduled appointment I need to contact the office at least **24 hours in advance** prior to my scheduled appointment to cancel the appointment.
 - a. A \$25 FEE for PCP or \$50 FEE for Speciality will be applied to any missed appointments (No Show) or cancel appointment.
- 5. I understand that missed appointments will NOT be rescheduled until the \$25/\$50 Fee is paid

(Example: If an appointment is confirmed and the visit was a NO SHOW/Cancel on the same day of the appointment, fee will be applied.)

- 6. If I owe \$500 and over, I must pay to AVC Med before the visit will be scheduled.
- 7. If I owe \$1500 and over, AVC has the right to discharge the patient due to overdue payment.
- 8. I understand if my account is **not paid in full within 30 days, a \$50 collection-processing fee will be added to the outstanding balance** and will be **turned over to a collection agency** for further processing. All services will be suspended until after 15 days of a non-payment account with balances.
- 9. I understand there is a \$25 charge for a Non-sufficient Funds (NSF) check
- 10. I have read and understand the above Financial Policy and I agree to abide by its terms.

CANCELLATIONS AND MISS APPOINTMENT:

Please reach out to our Scheduling Department at <u>602-767-5062</u> in case you want to adjust the scheduled appointments. Our provider/medical staff will only **wait 15 minutes past our start time** if you do not show up.

Print Name (Patient)	DOB:	
Signature (Patient/Guardian/POA)	Date:	

TREATMENT CONSENT FORM

CONSENT FOR TREATMENT:

I recognize that I need medical services. I voluntarily consent to treatment by the medical staff of Active Vital Care, LLC, as deemed necessary in their judgment. I am aware that the practice of medicine and surgery is not an exact science and that no guarantees have been made to me regarding the results of examinations, treatments, or tests. I understand that if major diagnostic studies or treatment procedures (such as surgery) are required, I will be asked to give specific consent for those events.

USE OF MEDICAL INFORMATION AND NOTICE OF PRIVACY PRACTICES:

I understand that, consistent with Arizona state and federal laws, AVC, successors and assigns, (referred to as "Provider" from here on) will share all medical information as necessary for continuation of care and with any other institution or person as permitted by law. As an example, I understand that Provider does not have an in-house laboratory and uses an outsourced medical lab, and my lab work and personal information is shared to accomplish testing as required or requested.

In accordance with the Health Insurance Portability & Accountability Act of 1996 (HIPAA), *The provider will keep all of your health information confidential*. Note that for the purposes of medical treatment (e.g. prescriptions, discussing your case with a consulting physician), payment (e.g. insurance paperwork which shows your diagnosis and corresponding diagnostic codes), health care operations (e.g. self auditing our medical records, quality improvement), and medico-legal considerations (e.g. medical examiners, law enforcement officials, public health authorities), your health information may be obtained or disclosed by telephone, e-mail, mail, or facsimile. The Practice may incorporate the limited summary of my health record it receives through State Health Information Exchange - HealthCurrent into the Practice's own clinical record. From then on the Practice may further disclose such information only in accordance with the rules that apply to it as a covered provider under HIPAA and 42 CFR Part 2.

RELEASE OF INFORMATION:

I authorize the *release of medical information to my primary care or referring physician*, to consultants if needed and as necessary to process insurance claims, insurance application, and prescriptions. I also authorize payment of medical benefits to Providers. I have read and fully understand to my satisfaction, this entire document consisting of consent to treat and use of medical information. I may be asked to update my signatures and personal information annually or not less than once every three years. I am capable of signing this document on my own.

ATTESTATION:

The above information is true to the best of my knowledge. I authorize my insurance benefits to be paid directly to the Active Vital Care, LLC. I understand that **I am financially responsible for any balance**. I also authorize the Provider or insurance company to release any information required to process my claims.

CONSENT FOR PAYMENT:

I hereby authorize payment of medical benefits billed to my insurance to Providers/Physicians; I have listed all health insurance plans from which I may receive benefits. I hereby accept responsibility for payment for any serviced) provided to me that is not covered by my insurance. I agree to pay all copayments, coinsurance, and deductibles at the time services are rendered. I also accept responsibility for fees that exceed the payment made by my insurance, if Providers/Physicians do not participate with my insurance. I hereby authorize Provider physicians to use and/or disclose my health information which specifically identifies me or which can reasonably be used to identify me to carry out my treatment, payment and health care operation.

MEDICAL AND MEDICATION RECORD RELEASE AUTHORIZATION* (Medical Department)

I hereby authorize the release of my medical records to Provider. The Provider requests only the following pertinent and succinct medical record information to be forwarded from other medical and health care providers: 1. Problem Lists, 2. Vaccination History, 3. Past and Current Medical History, 4. Past Surgical History, 5. Current Medications and Past Pertinent Medications, 6. Social History, 7. Allergic History, 8. Recent Physical Exam, 10. Pertinent and Recent Laboratory and Radiology Tests, 11. Additional pertinent information at the health care provider's discretion.

I understand that while this consent is voluntary, if I refuse to sign, the provider may refuse to treat me. I understand the authorization can only be revoked in writing. If I revoke my consent, such revocation will not affect any action that the provider takes before receiving my revocation.

ATTESTATION: I AM	responsible for Pation
Name:	that will be informed of all medical decisions and visits.
PATIENT / Patient's Representative, or Patient's POA if applicable-Consent for	r Treatment:
Print Name (Patient)	DOB:
Signature (Patient/Guardian/POA)	Date:

NOTE: We require the patient's legal Power of Attorney to sign all new patient consent forms prior to treatment. In urgent cases we will attempt to contact the patient's POA by phone and fax documents if necessary; however we must have an original, handwritten signature on file. Please sign this form and return the original to: 14820 North Cave Creek Rd. Suite #2 Phoenix, AZ 85032 Or Return By Fax to 602-805-4745



TELEMEDICINE PROGRAM CONSENT FORM

I, (name of patient or parent/guardian)	, agree to participate in a
telemedicine evaluation. By signing this agreement, I authorize the electronic transmis session so that it can be viewed by a doctor and other persons involved in my medical transmission being intercepted by persons other than those at the consulting site is ext	l or mental health care. Note: The likelihood of this
I understand that I can withdraw my permission at any time and that I do not have to or am unwilling to have heard by other persons. I understand that if I do not choose taken against me that will cause a delay in my care and that I may still pursue face-to-	to participate in a telemedicine session, no action will be
I understand that as with any technology, telemedicine does have its limitations. There will eliminate the need for me to see a specialist in person.	e is no guarantee, therefore, that this telemedicine session
I understand that medical records of telemedicine services will be kept at both the refe	erring site facility and the consulting site facility.
I understand that some or all of my medical information may be used for teaching or e	educational purposes.
I agree to have my telemedicine medical records reviewed for the purposes of evaluor written format at scientific meetings). I understand that any presentation will a DECLINE (initials of patient)	
If clinical information regarding HIV status is included in my medical record for purp- collection of these data for research purposes. DECLINE (initials of patients)	
FOR DEMONSTRATIONS ONLY : I agree to permit other persons who are not involunderstand that I may withdraw this permission at any time during my evaluation. DF	
PATIENT / Patient's Representative, or Patient's POA if applicable-Telemed:	
Print Name (Patient)	DOB:
Signature (Patient/Guardian/POA)	Date:



CHRONIC CARE MANAGEMENT (CCM) CONSENT FORM

By signing this Agreement you consent to AVC, successors and assigns, (referred to as "Provider"), providing chronic care management services (referred to as "CCM Services") to you as more fully described below.

CCM Services are available to you because you have been diagnosed with two (2) or more chronic conditions which are expected to last at least twelve (12) months and which place you at significant risk of further decline.

CCM Services include 24-hours-a-day, 7-days-a-week access to a healthcare provider in Provider's practice to address acute chronic care needs; systematic assessment of your health care needs; processes to assure that you timely receive preventative care services; medication reviews and oversight; a plan of care covering your health issues; and management of care transitions among health care providers and settings. The Provider will discuss with you the specific services that will be available to you and how to access those services.

Provider's Obligations.

When providing CCM Services, the Provider must:

- 1. Explain to you (and your caregiver, if applicable), and offer to you, all the CCM Services that are applicable to your conditions. Provide to you a written or electronic copy of your care plan.
- 2. If you revoke this Agreement, provide us with a written confirmation of the revocation, stating the effective date of the revocation.

Beneficiary Acknowledgment and Authorization.

By signing this Agreement, you agree to the following:

- 1. You consent to the Provider providing CCM Services to you.
- You authorize electronic communication of your medical information with other treating providers as part of coordination of your care.
- 3. You acknowledge that only one practitioner can furnish CCM Services to you during a calendar month. You understand that cost-sharing will apply to CCM Services, so you may be billed for a portion of CCM Services even though CCM Services will not involve a face-to-face meeting with the Provider.

Beneficiary Rights.

You have the following rights with respect to CCM Services:

The Provider will provide you with a written or electronic copy of your care plan.

You have the right to stop CCM Services at any time by revoking this Agreement effective at the end of the then-current month. You may revoke this agreement verbally by calling 602-767-5062 or in writing to 2375 East Camelback Road, Suite 600, Phoenix AZ 85016. Upon receipt of your revocation, the Provider will give you written confirmation (including the effective date) of revocation.

PATIENT / Patient's Representative, or Patient's POA if applicable-CCM:		
Print Name (Patient)	DOB:	
Signature (Patient/Guardian/POA)	Date:	



REMOTE PATIENT MONITORING (RPM) CONSENT FORM

Consent for Remote Patient Monitoring Program

I hereby confirm that I am voluntarily seeking medical care and treatment from AVC, through its Remote Patient Monitoring program. I likewise confirm that I give voluntary permission to the medical and health staff of AVC Med to examine me, make diagnoses, and provide treatment (collectively, "healthcare services") to me in accordance with the information, explanations and recommendations they provided me. I further confirm that I freely agreed to avail of the remote patient monitoring (RPM) services of AVC and the use of the device for such service.

Patient Responsibilities Include:

- •Provide complete and accurate information about your health, including present condition, past illnesses, hospitalizations, medications, natural products and vitamins, and any other matters that pertain to your health or work injury care plan
- Advising the physician of any pain you may be experiencing or continue to experience during your treatment.
- Actively participating in your treatment process, including but not limited to asking questions when you do not understand explanations about your care or services
- Respecting the rights of other patients and OTC personnel.
- Being responsible for your actions if you refuse treatment or do not follow the provider's instruction
- Provide complete and accurate information including your full name, address, telephone number, date of birth, Social Security number, insurance information and/or payment information, and employer when it is necessary.
- Provide us with a copy of your advance directive if you have one and want it to be part of our medical record.
- Abide by all clinic rules and regulations including NO SMOKING and No WEAPONS on the premises policy.
- Be considerate of the rights and comfort of all patients such as noise levels, privacy, and safety.
- Ask questions of your insurance company or our billing departments if there is a financial issue that you do not understand.

Patients have the following Rights:

- Not to be discriminated against because of race, religion, age, national origin, gender, sexual preferences, disability, marital status, or diagnosis.
- To receive treatment that supports and respects the patient's individuality, choices, strengths and abilities
- To personal privacy in treatment and care for personal needs;
- To have a safe and clean environment during your visit
- To review, upon written request, your own medical record per Arizona Revised Statutes 12-2293, 12-2294 and 12-2294.01.
- To know the name and professional status of caregivers providing services to you,
- To have your complaints reviewed and, when possible, resolved

PATIENT / Patient's Representative, or Patient's POA if applicable-RPM:

Signature (Patient/Guardian/POA)

- To receive a referral to another health care institution or provider if the OTC is unable to provide the health care services you need.
- To participate or to refuse care that involves research, experimental treatments, or educational projects
- To participate or have your representative participate in the development of, or decisions about your treatment.
- •To receive assistance from a family member, representative or other individual in understanding, protecting or exercising your rights as a patient.

Print Name (Patient)	DOB:	

CONSENT FOR BEHAVIORAL HEALTH PROGRAM

Treatment Agreement.

I consent to receive mental health services by Active Vital Care, LLC, including any or a combination of the following: evaluation, individual therapy, group therapy, psychological or neuropsychological testing, and medications. It's important that we develop a mutual treatment plan so that both parties know what we are working on and with whom we are working. Usually our first three sessions are understood as assessment sessions during which time we mutually decide on how we are going to work together. We need to decide what is the issue or diagnosis we are working with and what kind of interventions or treatment modalities will be best for you. If necessary we will refer you to our licensed clinical social workers for additional support, internal neuropsychologists for testing, or psychiatrists for medications.

You are expected to take an active role in therapy, which includes regular feedback to your therapist as to your progress, and also some assignments outside of the therapy hour. These might include journaling, thought and behavior tracking logs, practicing stress reduction techniques, practicing assertive communication skills or attending various support groups. The outside assignments are essential aspects of your treatment and failure to follow through may seriously impair my ability to be helpful to you. We will then have to reassess our treatment plan and decide if I can still be helpful to you. If you believe therapy is not working, please inform your personal psychologist and AVC. We will arrange to give you the service that works best for you. You are entitled to receive information about the methods of therapy, the techniques used, the duration of therapy, if known, and the fee structure. You may seek a second opinion from another therapist or terminate therapy at any time. Nevertheless, we recommend you give a two-week notice for termination.

During the course of treatment, you will either be seeing a psychologist, or a psychology doctoral intern. Please note that all interns are supervised by the supervising psychologist, and you may ask to meet the supervising psychologist should any issues arise.

Since openness is vital to successful therapy, we encourage you to discuss these policies with us, prior to or during your treatment. Whenever you have a concern about any aspect of your treatment, please inform your personal psychotherapist and AVC. When you choose to participate in the Vibrant Living Program, various energy psychology modalities are used and will be explained as provided. It is always your right to refuse a modality. Treatment surveys will be provided for feedback.

Confidentiality.

Issues discussed in therapy are important and are generally legally protected as both confidential and "privileged." However, there are limits to the privilege of confidentiality. These situations include:

- 1. Suspected abuse or neglect of a child, elderly person or a disabled person.
- 2. When we believe you are in danger of harming yourself or another person or you are unable to care for yourself.
- 3. If you report that you intend to physically injure someone, the law requires us to inform that person as well as the legal authorities. If we are ordered by a court to release information as part of a legal involvement.
- 4. When your insurance company is involved, e.g. in filing a claim, insurance audits, case review or appeals, etc. In natural disasters whereby protected records may become exposed.
- 5. As required by the Patriot Act or when otherwise required by law.

When you registered with AVC, you should have signed a Release of Information so that we may speak with other healthcare professionals (such as your primary care physicians) or to family members to discuss your health.

Record Keeping.

A clinical chart is maintained describing your counseling goals and progress, dates of and fees for sessions, and notes describing each therapy session. Your records will not be released without your written consent, unless in those situations as outlined in the Confidentiality section above.

Fees & Payments.

DATEIDATE / D. 41 D.

When you registered with AVC, you should have read and signed a notice of billing and payments to any of your services offered by AVC.

Consultations via Telemedicine.

Sometimes, having a face-to-face visit is not always possible. As such, with enough advance notice, we can and will facilitate a counseling session with you via telemedicine technology, equipped with both video and audio. The charge for this is the same as it would be for a House Call or Clinic visit.

ATIENT / Patient's Representative, or Patient's POA ii applicable-Benavioral Health Consent:			
Print Name (Patient)	DOB:		
Signature (Patient/Guardian/POA)	Date:		

CONSENT FOR PAIN MANAGEMENT

I understand that I have a right to comprehensive pain management. I wish to enter a treatment agreement to prevent possible chemical dependency. I understand that failure to follow any of these agreed statements might result in AVC not providing ongoing care for me.

I, (Print Name/Date of Birth)	, agree to undergo pain management treatment provided by a
provider of AC.	
My diagnosis is	
, с	

I agree to the following statements and Plan of Care:

- I will not accept any narcotic prescriptions from another doctor.
- <u>I understand that medications will not be refilled early.</u> I am responsible for keeping track of the amount of medications left and to plan ahead for arranging the refill of my prescriptions in a timely manner so I will not run out of medications, thus, I will be responsible for making sure that I do not run out of my medications on weekends and holidays, because abrupt discontinuation of these medications can cause severe withdrawal syndrome.
- I agree that medications must be taken as prescribed at the correct dosage and frequency. Not adhering to medication instructions and requesting medications early is a breach of the narcotic contract.
- I agree that refills of my prescription for pain will only be made at the time of my visit. No routine refills will be made available during the evening, after 4 pm, on weekends, holidays, or through the emergency room.
- Medications will not be mailed or refilled without me being seen monthly, thus, I will keep my scheduled appointments with AVC unless I give notice of cancellation 24 hours in advance.
- I will attend all appointments, treatments and consultations as requested by my provider. I will attend all appointments and follow pain management recommendations.
- I understand that failure to keep appointments may lead to discontinuation of treatment.
- I understand that I must keep my medications in a safe place.
- I understand that AVC may not supply additional refills for the prescriptions of medications that I have lost. If my medications are stolen, AVC will refill the prescription **one time only** if a copy of the police report of the theft is submitted to AVC.
- I will only use one pharmacy listed here:
- If I change my pharmacy I will notify AVC immediately.
- I agree to refrain from all mind/mood altering/illicit/addicting drugs including alcohol unless authorized by a AVC provider, however, I agree I will not abuse alcohol.
- I understand the goals of treatment are not to completely eliminate pain but to control my pain in order **to improve my quality of life and ability to function**. Chronic Opioid therapy is only ONE part of my overall pain management plan.
- The risk and benefits of taking opioid medications have been explained to me. I understand them. Opioids can cloud judgements and affect reflexes and motor skills. I will not participate in activities that would endanger myself or others while using these medications
- I agree I will not share, sell or trade my medication with anyone. State and federal law prohibit sharing, selling, or trading medication. If my provider becomes aware that I am illegally misusing or selling my medication, I understand that AVC will fully cooperate with legal authorities in any official investigations that may occur.
- I authorize AVC to cooperate fully with any official, including the state's Board of Pharmacy, in the investigation of any possible misuse, sale, or other diversion of my pain medicine.
- I understand that narcotic medications with long term use will cause some level of dependence on the medication. AVC is not in any way responsible for causing this dependence, this is a side effect of any and all narcotic medications.
- If it appears that I am becoming addicted to medication, my provider has the right and obligation to explain the concerns of addiction to me, and begin to
 - taper the medication to keep me safe. I understand that my safety and well-being is the primary concern to AVC providers.
- If it appears to the clinician that there are no demonstrable benefits to my daily function or quality of life from the controlled substance, I will agree to gradually taper my medications as directed by the prescribing physician.
- I understand that if <u>I am verbally or physically abusive to any staff member</u> or engage in any illegal activity such as altering a prescription, that the incident may be reported to other physicians, local medical facilities, pharmacies, and other authorities such as the local police department, Drug Enforcement Agency, etc. As deemed appropriate for the situation.
- I will consent to urine/blood/saliva toxicology testing as determined by AVC to ensure that I am compliant with my treatment and this
 contract.
- I will not break the urine cup or saliva seal once performed.



• I understand that if I violate any of the above conditions, my provider may choose to stop writing opioids prescriptions for me. Discontinuation of the medications will be coordinated by the provider and may require specialist referrals.

Documentation:

Original Copy of this Agreement to be given to the patient or Power of Attorney.

Electronically scanned/photocopy of Pain Management Agreement to be scanned into the patient's chart under the "Consent" folder.

Medication Refill Information:

- 1. Advance notice of 5-7 business days is required for all refills of the prescriptions
- 2. Requests for scheduled refills must be telephoned to the pharmacy only during regular office hours Monday-Friday (7:30 am 4::30 pm). Refills will not be made at night, on holidays, or on weekends.
- 3. NO controlled substances will be telephoned into the pharmacy.
- 4. I will be given a (30) thirty day supply each month.
- 5. All hard copies of the opioids prescriptions must be hand delivered to the pharmacy by myself.

I understand that AVC believes in the following "Pain Patients' Bill of Rights.":

You have the right to:

- Have your pain treated as safely as medically possible.
- Know and understand all reasons why any medications may be stopped or tapered
- Have your pain and medication history taken.
- Have your pain questions answered.
- Know what medication, treatment or anesthesia will be given.
- Know the risks, benefits, and side effects of treatment.
- Know what alternative pain treatments may be available.
- Ask for changes in treatments if your pain persists.
- Receive compassionate and sympathetic care.
- Receive pain medication on a timely basis.
- Include your family in decision-making

My AVC treatment plan includes:

• Refuse treatment without prejudice from your physician. .

My treatment plan may change based on the outcome of therapy, especially if pain medications are ineffective. Such medications will be discontinued.

ledications			
hysical therapy/exercise			
elaxation techniques			
nall be discharged from the practice.	contract with AVC to manage my Pain and a		he terms of this contract or I
rint Name (Patient)		DOB:	
ignature (Patient/Guardian/POA)		Date:	
rovider Name:	Provider Signature:		Date:
Regi	stration Email: Phone: 602-767-5062 Fa	x: 602-767-5063	